



» Our employees have an unwavering commitment to improving patient lives

Haemonetics (NYSE: HAE) is a global healthcare company dedicated to providing a suite of innovative hematology products and solutions for customers, to help them improve patient care and reduce the cost of healthcare. Our technology addresses important medical markets: blood and plasma component collection, the surgical suite, and hospital transfusion services.

**For our Technical Service organization, we are currently looking for a
Field Service Engineer & Application Specialist**

The incumbent will be a customer-focused and technically motivated Field Service Engineer, who will be responsible for the installation, service, repair and maintenance of our portfolio of devices and services as well as for providing application support for the customers to ensure a correct use of the installed equipment. Ideally, the incumbent will be located in Northwestern, Western and Southwestern part of **Czech Republic**

Responsibilities

- Installation, preventive maintenance, troubleshooting, updates/upgrades and repair services for our customers
- Management of minimal downtime on the medical devices, through effective training of site personnel, quick problem investigation and resolution
- Organization, coordination and preparation of application trainings
- Delivery of application training to site personnel to effectively use the medical equipment installed
- Coordination and delivery of technical training for customer personnel
- Development of strong partnerships with prospective customers by organizing product demo as well as with existing Haemonetics' customers by constantly promoting our products

Education and Experience Requirements

- Degree as Biomedical Engineer or Biomedical Technician with sound technical knowledge, as an advantage
- Experience as Field Service Engineer in medical/hospital or similar industry, preferable
- Impeccable customer service skills and a confident and professional manner in customer facing environments.
- Technical aptitude to understand, train customers and users on products
- Good English language skills
- Self-motivated with the ability to work independently, but also within a team constellation
- High willingness to travel in whole Czech Republic and potentially in Slovakia.
- Current and valid driver license
- Good IT knowledge and comfortable in working with MS Office Applications

If you feel as being the appropriate candidate for this exciting challenge, please visit our website: https://haemonetics.wd5.myworkdayjobs.com/en-US/HAE/job/CZ-Remote/Field-Service-Engineer-Cz_R5798 and apply.